

Senate Community Affairs Committee
ANSWERS TO ESTIMATES QUESTIONS ON NOTICE
SOCIAL SERVICES PORTFOLIO
2013-14 Additional Estimates Hearings

Outcome Number: Cross Outcome - Across Programs

Question No: 31

Topic: Printing

Hansard Page: Written

Senator Ludwig asked:

- a. Did the Department/agency use external printing services for any print jobs since 7 September 2013?
- b. If so, what companies were used?
- c. How were they selected?
- d. What was the total cost of this printing?

Answer:

Department of Social Services

- a. From 7 September 2013 to 28 February 2014, the Department used 4 external agencies for print jobs through the Print and Promotional Products Panel and 4 external agencies off-panel.
- b. Companies used were:
 - Partech Pty Limited t/a Bytes 'n Colours
 - CanPrint Communications Pty Limited
 - New Millennium Print Pty Ltd
 - Whirlwind Print Pty Ltd
 - Paragon Printers Australasia Ltd
 - Trendsetting digital printing
 - Print Dynamics Pty Ltd
 - ADM Solutions
- c. On-panel suppliers were selected via quoting processes through the Department's Print and Promotional Products Panel. Where companies were not sourced through panel arrangements, a combination of direct sourcing and competitive selection quoting processes were used.
- d. The total cost of these print jobs was \$150,489 (GST ex).

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Social Security Appeals Tribunal

- a. From 7 September 2013 to 28 February 2014, SSAT used one external agency for print jobs.
- b. Complete Colour Printing Pty Ltd.
- c. Limited tender.
- d. The total cost of these print jobs was \$4,682 (GST ex).

Australian Institute of Family Studies

- a. From 7 September 2013 to 28 February 2014, Australian Institute of Family Studies (AIFS) used 8 external services for print jobs.
- b. Companies used were:
 - Mystique
 - Print Bound
 - CanPrint Communications
 - Direct Mail and Marketing
 - Classic Colour Copying
 - Click Business Cards
 - Media Movers
 - L&R Print

- c. Printing quotes were obtained via a competitive process and in compliance with the Commonwealth Procurement Rules 2012.
- d. The total cost of these print jobs was \$24,356 (GST ex).

National Disability Insurance Agency

- a. From 7 September 2013 to 28 February 2014, NDIA used external agencies for print jobs.
- b. Information on each individual item is not readily available and to attempt to provide this level of detail would involve an unreasonable diversion of Agency resources.
- c. Selection of printing firms is at the discretion of the relevant delegate. This can include quotes, panel selection or tenders, depending on the value of the procurement.
- d. The total cost of these print jobs was \$72,043 (GST ex).

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Australian Aged Care Quality Agency

- a. Since 7 September 2013 to 28 February 2014, The Australian Aged Care Quality Agency has used one external agency for print jobs.
- b. Kwik Kopy Printing and Pulse Marketing was used.
- c. Selection of these companies in prior year was based on quotes submitted.
- d. The total cost of these print jobs was \$33,373 (GST ex).

Aged Care Pricing Commissioner

- a. Nil.

Aged Care Commissioner

- a. The Office of the Aged Care Commissioner used one external printing company for the printing of the 2012-2013 Annual Report.
- b. The company was Canprint Communications Pty Ltd.
- c. This company was selected because it was the cheapest of the quotes provided.
- d. The total cost of these print jobs was \$2,880 (GST ex).